

## Quality Policy

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MarchNet™ creates value by connecting people in remote places. Our clients are able to conduct business in remote places using quality, timely and affordable remote telecommunications services. They are also able to provide remote workers with high speed, reliable internet access which is increasingly important for their social and emotional wellbeing.

Our capability covers the entire lifecycle of telecommunications services provision, including design, supply, installation, monitoring, and support. We identify and meet statutory and regulatory telecommunications requirements as well as any applicable standards and codes of practice. We liaise with clients to gather detailed requirements and design solutions to ensure requirements are met. We only utilise qualified products, suppliers, and installers. Services are monitored and helpdesk provided to maintain agreed service levels.

We are committed to continually improving all aspects of the business. We have developed an enterprise-wide Business Excellence System, compliant with ISO 9001:2015 requirements, to drive improvements in quality, consistency, products and services, and to the organisation. All staff receive an induction in Quality to ensure understanding of this policy and the Business Excellence System's obligations. This policy is available to stakeholders as appropriate.

Signed:   
Paul Torrisi  
Managing Director